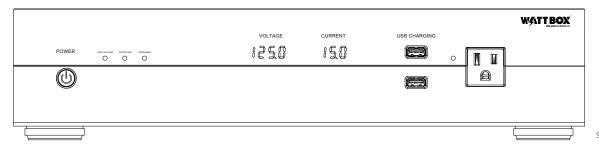


### WB-600CH-SVCE-12





### **Key Features**

**Surge Protection with Fireproof MOVs** – Advanced Ceramic MOV technology reduces risk of fire from surges.

**Surge Disconnect** – In the event of a catastrophic surge event, the WattBox<sup>™</sup> component will sacrifice itself and permanently disconnect AC Power.

Safe Voltage Monitoring – WattBox™ components equipped with Safe Voltage Monitoring will automatically disconnect system equipment from harmful over and under voltages. When the Input voltage returns to a safe level, the equipment will be reconnected..

**Sequential Power** – Protects against harmful speaker pop and blown circuits by sequentially turning equipment on and off (WB-600-SVCE-12).

**Noise Filtration** – Eliminates AC noise to improve picture and sound quality.

**Isolated Filtration Banks** – Outlet banks are isolated from one another to prevent cross-contamination between components.

**High Current Outlets** – Designed for equipment with high current demands such as amplifiers and subwoofers.

**12V Trigger IN** – Allows source components to control the switched outlets of WattBox<sup>™</sup> 600 Series.

**12V Trigger OUT** – Provides 12V signal to control source equipment or another WattBox<sup>™</sup> 600 Series device for sequencing of equipment.

**Flexible Power Cord** – WattBox<sup>™</sup> power cords are both flexible and durable, and designed for ease of installation.

**Secondary Protection** – Protected 3 GHz signal coax/ satellite connections plus ethernet / telephone connections.

Rack or Shelf Positioning – Flexible options allows for rack mounting or placement on a shelf. Rack ears and removable feet are included with every WattBox™ Chassis Model.

See Positioning Options on Pg. 4.

### Welcome to Wattbox™

WattBox<sup>™</sup> power products are designed specifically to provide customers with advanced protection for their valuable electronics and Custom Integrators with maximum flexibility for installation. Rest assured that WattBox<sup>™</sup> products will deliver the protection and safety for your customers' needs. All WattBox<sup>™</sup> products are UL certified and built with the highest quality components available such as Fireproof MOVs.

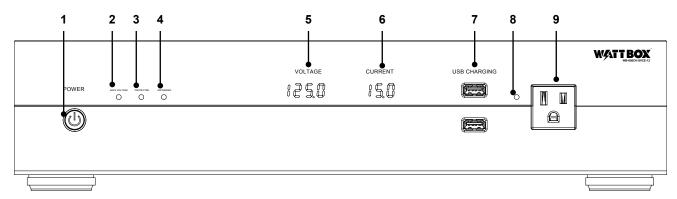
Whether in a rack, a structured wiring enclosure, on a shelf, or behind a flat screen, the versatile mounting options allows simple installation of WattBox™ for easily managing power cords, adapters and signal cables. WattBox™ is the ideal choice for Custom Integrators who demand reliability, safety, and flexibility when installing power products for their valued customers.

## **Package Contents**

- (1) WB-600CH-SVCE-12
- (1) 6ft Power Cord
- (2) Rack Mounting Ears
- (8) Mounting Bracket Screws

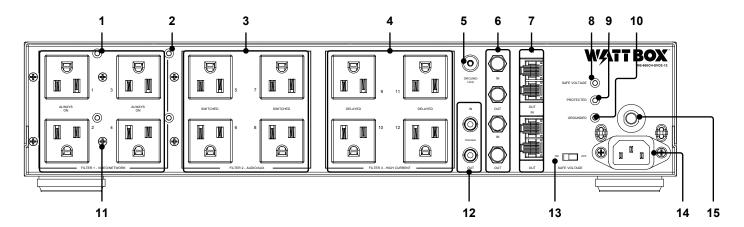
- (4) Removable Feet
- (2) Sheets of Power Cord Labels (16 total labels)
- (1) Owner's Manual
- (6) Power Adapter Hook & Loop Tie Down Straps

### **Front Panel**



- 1. AC Power Switch (Latching)
- 2. Safe Voltage LED Indicator
- 3. Surge Protection LED Indicator
- 4. Ground LED Indicator
- 5. Input Voltage Meter
- 6. Output Current Meter
- 7. USB Charging Ports
- 8. Utility Outlet Power Indicator
- 9. Utility AC Outlet (Protected)

### **Rear Panel**



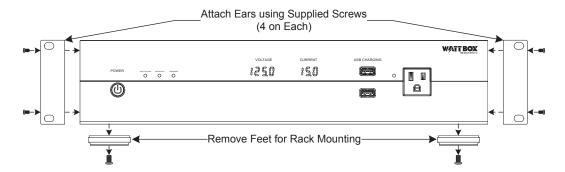
- 1. Outlets 1 4 Un-switched (Always On) Isolated Filter for video/network components
- 2. Un-switched Outlet Power LED Indicator
- 3. Outlets 5 8 Switched Isolated filter for audio/auxiliary
- 4. Outlets 9 12 Delayed/Isolated Filter for high current components
- 5. Ground Lug
- 6. Protected 3GHz coax connections for cable/satellite
- 7. Protected connections for Ethernet / Telephone
- 8. Safe Voltage LED indicator

- 9. Surge Protection LED Indicator
- 10. Ground LED indicator
- Hook & Loop Strap Lockdown See Securing Power Adapters on Pg. 4
- 12. 12V DC Trigger In/Out
- 13. Safe voltage switch Disables Safe Voltage Feature
- 14. Detachable power cord outlet with locking clip
- 15. 15 Amp resettable circuit breaker

### **Positioning Options**

The WattBox™ 600 Series is designed for placement on a shelf or mounting in standard 19" width equipment racks. Both rack ears and feet are included so the decision can be made during installation.

Attach the feet or brackets to the WattBox™ depending on the desired application using the supplied hardware as illustrated below.

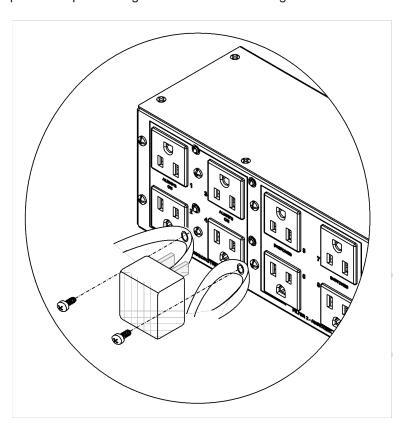


Note: Rack ears can be mounted towards the rear of the unit to for easy connection access.

### **Securing Power Adapters**

The WattBox™ 600 series is supplied with hook & loop straps that can be used to secure power adapters the outlets.

- 1. Remove the screw on both sides of the outlet.
- 2. Insert the screw in the eyelet on the hook & loop straps.
- 3. Tighten the screw to secure the strap.
- 4. Wrap the straps over the power adapter and tighten and fasten them together.



### **Important Safety Instructions**

Please read and observe the following safety points at all times.

#### **WARNING - Power Sources**

Do not plug this Component into a power outlet that differs from the source indicated for safe use on the Component. If you don't know the type of electrical power that is supplied to your home, consult your local power company or a qualified electrician.

### **WARNING – Grounding and Polarization**

Do not force the Component plug into an outlet that is not designed to accept a three-wire grounded-type AC plug (a three-prong plug). This plug is designed to be inserted into a grounded-type outlet only. If this plug doesn't fit directly inside the outlet, do not attempt to force a connection. Never attempt to dismantle the plug in any way (or to alter the power cord). Do not attempt to defeat the grounding feature by using a 3-to-2 prong adapter. If you have questions about grounding, consult your local power company or a qualified electrician.

This Wattbox™ component requires a properly grounded outlet for safety and to protect connected equipment. If you're not sure if your home's electrical wiring is properly grounded, have it checked by a qualified electrician.

If any rooftop devices such as satellite dishes, antennas, or any other component with wire being used that connects to the Component, be sure the wire(s) is properly grounded. This protects against voltage surges and static charges.

Do not place any antenna near overhead power lines or any other power circuit. Do not touch any power line or power circuit. Doing so may cause severe physical injury or possibly death.

### WARNING - Liquid: Avoiding Electrical Shocks

Do not operate the Component if liquid of any kind is spilled onto or inside the unit. Do not operate the Component near rain or water that's spilled or contained (e.g., bathtub, kitchen or sink).

### WARNING - Power Cord Safety

When routing the Component's AC power cord, do not place it near heavy foot traffic areas (e.g., hallways, doorways, and floors). Do not create a trip hazard with the power cord.

If the power cord's protective jacket begins to rip or fray, exposing the internal wiring, shielding, etc., disconnect it from the AC power source and discontinue use of the Component immediately. See the Warranty Information section of this owner's manual for important details.

### WARNING - No User Serviceable Parts Inside

If, for any reason, the Component is not operating properly, do not remove any part of the unit (cover, etc.) for repair. Unplug the unit and consult the Warranty Information section of this owner's manual for important details.

#### **CAUTION – Exposure to Heat**

Do not expose the Component to direct sunlight or place it near wall heaters, space heaters, or any enclosed space prone to temperature increase.

### **CAUTION - Proper Cleaning**

In general, the only cleaning necessary for the Component is a light dusting. Unplug the Component from the wall outlet before cleaning it. Do not use any type of liquid or aerosol cleaners.

### **CAUTION – Earthing**

Component should be installed by certified service personnel to ensure that the product is connected to a socket-outlet with a protective earthing connection

# **Troubleshooting**

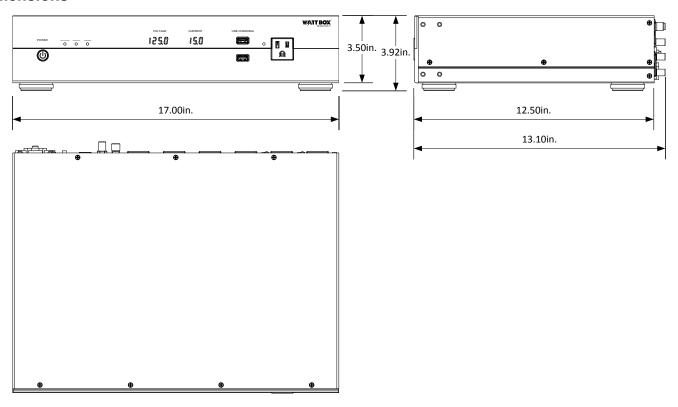
Symptom	Possible Cause	Remedy
	The WattBox™ is not turned On.	<ul> <li>Turn the WattBox™ switch on.</li> <li>Make sure the WattBox™ AC power plug is plugged into a properly grounded 120 volts (nominal) wall outlet.</li> <li>In some households, a wall switch may need to be turned on to make the wall outlet active. Try turning on the light switches located near the wall outlet.</li> </ul>
The WattBox™ is not receiving power.	Too many devices are connected, causing an overload, tripping the Thermal Circuit Breaker.	<ul> <li>Press the WattBox™ resettable circuit breaker button in to reset. Please allow 10 minutes before attempting to reset. If you reset too soon, the breaker will prematurely sense power overload and not allow the WattBox™ to operate.</li> <li>If the circuit breaker continues to trip, try moving one or more components to another WattBox™. You may be drawing too much current through one WattBox™.</li> </ul>
Component is not receiving power.	The component is plugged into a switched outlet and the WattBox™ has not been turned On.	<ul> <li>Turn the WattBox™ On.</li> <li>Or, plug the component into an unswitched outlet.</li> </ul>
	The WattBox™ is plugged into a switched outlet, but power on the component is not On. In some instances, a component plugged into a switched outlet won't receive power when the WattBox™ is turned On unless the component power is also switched On.	Turn the component power On.
Speakers emit a humming or buzzing noise.	The WattBox™ is sharing AC power with equipment that is not properly grounded.	<ul> <li>Connect your WattBox™ to a dedicated outlet.</li> <li>Try unplugging different components from the WattBox™ one at a time to see if the noise stops.</li> <li>If a component is discovered to be improperly grounded, attach a copper wire from the component's chassis to the WattBox™ grounding post.</li> </ul>

# **Specifications**

Outlets			
Туре	NEMA 5-15		
Number of Outlets	12		
Always On	Bank 1 (4 Outlets)		
Switched	Bank 2 (4 Outlets)		
Delayed (5 sec.)	Bank 3 (4 Outlets)		
AC Power			
Line Voltage	120V, 60Hz		
AC Input Connection	IEC C-14		
Power Cord Length	6 Feet		
Circuit Breaker Rating	15A		
UL Current Rating	12A		
Voltage Protection Rating (UL 1449 3rd Edition)	500V		
Joule Rating	6480 Joules		
Surge Component	Ceramic Encased MOV		
Protection Modes	L-N, L-G, N-G		
Peak Impulse Current	396,000A		
Disconnect Circuitry	Yes		
Thermal Fuse	Yes		
EMI / RFI No	ise Filtration		
Filter Banks 1 & 2	80 dB, 300 kHz to 100 MHz		
Filter Bank 3 (High Current)	80 dB, 300 kHz to 100 MHz		
Safe Voltage	Disconnect		
Over Voltage	138V AC +/- 5V AC		
Under Voltage	88V AC +/- 5V AC		
Cable / Satellite Circuit			
Connections	Gold Plated "F" Connector (2 inputs and 2 outputs)		
Surge Component	Gas Tube		
Clipping Voltage	600V		
Frequency Range	0MHz - 3.0 GHz		
Insertion Loss	< 0.5 dB		
Shielded	Yes		
Bi-directional	Yes		
Phone / L	AN Circuit		
Connections	RJ45 (2 inputs and 2 outputs)		
Accepts	RJ11 or RJ45		
Surge Component	Sidactor & MOV		
Clipping Voltage	RJ11:400V; RJ45:250V		
Wires Protected	8 Wires		

DC Trigger		
Connections	3.5 mm (1/8") mono mini plug	
Input Voltage	3 - 24V DC, Bidirectional	
Input Current	3mA @ 3V, 30 mA @ 24V	
Pass-Through	No Delay	
Output Voltage	12V DC	
Positive	Tip	
Negative	Ring	
UL Certifications	UL 60950-1, UL 1449, UL 498, UL 497A/B, UL 1283	
Dimensions	17.02"W x 3.47"H x 12.48"D	
Connected Equipment Warranty	\$50,000	

# **Dimensions**



### Warranty

### **SnapAV Surge Protector Lifetime Product Warranty**

SnapAV warrants to the purchaser of any standard SnapAV surge protector that the surge protector shall be free of defects in design, material, or workmanship, and SnapAV will repair or replace any defective unit. For product replacement, see "NOTIFICATION" below.

### Lifetime Replacement Policy

Valid only in the United States and Canada. If your SnapAV surge protector becomes damaged while protecting your connected equipment, you may request an equivalent replacement to the latest technology of that product category. Keep a copy of the original invoice to verify the product belongs to the original purchaser.

### **Warning Notice**

#### **WARRANTY LIMITATION FOR INTERNET PURCHASERS:**

SnapAV products purchased outside of the SnapAV internet website do not carry a valid Connected Equipment Protection Policy unless purchased from an Authorized SnapAV Dealer.

CAUTION: Audio/Video, computer and/or telephone system installations can be very complex systems, which consist of many interconnected components. Due to the nature of electricity and surges, a single protector may not be able to completely protect complex installations. In those cases, a systemic approach using multiple protectors must be employed. Systemic protection requires professional design. AC power, satellite cables, CATV cables, or telephone/ network lines entering the system that do not pass through this surge protector will render the SnapAV connected equipment protection policy null and void. For additional information on how to protect your system, please contact SnapAV before connecting your equipment to the surge protector.

### **SnapAV Surge Protector Connected Equipment Protection Policy**

Valid only in the United States and Canada. It is the policy of SnapAV that it will, in its sole discretion, replace, pay to replace at fair market value, or pay to repair, up to the dollar amount specified below, equipment that is damaged by an AC power, cable, telephone, or lightning surge while connected to a properly installed SnapAV surge protector. SnapAV must determine that the surge protector shows signs of surge damage or is operating outside of design specifications, relative to its surge protection capability, and under all of the circumstances failed to protect your connected equipment.

### THIS POLICY IS SUBJECT TO THE CONDITIONS BELOW:

### 1. PROOF OF PURCHASE REQUIRED:

SnapAV's connected equipment policy extends to the original purchaser of the SnapAV product only and is non-transferable.

Original purchase receipts must accompany any product return or claim for connected equipment damage.

### 2. PROPER INSTALLATION:

SnapAV AC protectors must be directly plugged into a properly grounded 3-wire AC outlet. Extension cords, non-grounded two prong adapters, or other non-SnapAV surge products must not be used. Building wiring and other connections to protected equipment must conform to applicable codes (NEC or CEC). No other ground wires or ground connections may be used. All wires (ie.g., AC power lines, telephone lines, signal/data lines, coaxial cable, etc.) leading into the protected equipment must first pass through a single SnapAV protector designed for the particular application. The protector and the equipment to be protected must be indoors in a dry location, and in the same building. SnapAV installation instructions and diagrams must be followed.

#### 3. NOTIFICATION:

You must notify SnapAV within fourteen days of any event precipitating a request for product replacement or payment for connected equipment damage. A return authorization (RA) number must first be obtained from the SnapAV Customer Service Department at www.snapav.com/support before returning the protector to SnapAV. At this time, you must notify SnapAV if you believe you have a claim for damaged connected equipment.

Once you obtain a RA number, please mark the number on the bottom of the unit and pack it in a shipping carton/box with enough packing material to protect it during transit. The RA number must also be clearly marked on the outside of the carton. Ship the unit to SnapAV. Please note that you are responsible for any and all charges related to shipping the unit to SnapAV.

If connected equipment damage was indicated on your RA request, SnapAV will request the make and model of all connected equipment, a connection diagram of your system, as well as other requests based on the extent of the request for product placement or payment for connected equipment damage. All requests by SnapAV are to be completed and returned within 30 days. Be sure to note its configuration before disconnecting your equipment.

#### 4. DETERMINATION OF FAILURE:

SnapAV will evaluate the protector for surge damage. The protector must show signs of surge damage or must be performing outside of design specifications relative to its surge protection capability. Opening the enclosure, tampering with, or modifying the unit in any way shall be grounds for an automatic denial of your request for payment. SnapAV, after evaluating all information provided, shall, in its sole discretion, determine whether or not your request is eligible for payment.

If the surge protector shows no signs of AC power or signal line surge damage and is working within design specifications, SnapAV will return the unit to you explaining the test results and notifying you of the rejection of your claim. SnapAV reserves the right to inspect the damaged connected equipment, parts, or circuit boards. SnapAV also reserves the right to inspect the customer's facility. Damaged equipment deemed uneconomical to repair must remain available for inspection by SnapAV until the claim is finalized.

#### 5. REQUEST PAYMENTS:

Once SnapAV has determined that you are entitled to compensation, SnapAV will, at its election, pay you the present fair market value of the damaged equipment, or pay for the cost of the repair, or send you replacement equipment, or pay the equivalence of replacement equipment.

### 6. OTHER INSURANCE/WARRANTIES:

This coverage is secondary to any existing manufacturer's warranty, implied or expressed, or any insurance and/or service contract that may cover the loss.

### 7. EXCLUSIONS:

THE SNAPAV SURGE PROTECTOR EQUIPMENT POLICY DOES NOT APPLY TO: Service charges, installation costs, reinstallation costs; setup cost; diagnostic charges; periodic checkups; routine maintenance; loss of use of the product; costs or expenses arising out of reprogramming or loss of programming and/or data; shipping charges or fees; service calls; loss or damage occasioned by fire, theft, flood, wind, accident, abuse or misuse, and products subject to manufacturer's recall or similar event.

#### 8. DISPUTE RESOLUTION:

Any controversy or claim arising out of or relating to SnapAV' Surge Protector Equipment Policy, or the alleged breach thereof, shall be settled by arbitration administered by the American Arbitration Association under its Commercial Arbitration Rules. You may file for arbitration at any AAA location in the United States upon the payment of the applicable filing fee. The arbitration will be conducted before a single arbitrator, and will be limited solely to the dispute or controversy between you and SnapAV. The arbitration shall be held in any mutually agreed upon location in person, by telephone, or online.

Any decision rendered in such arbitration proceedings will be final and binding on each of the parties, and judgment may be entered thereon in a court of competent jurisdiction. The arbitrator shall not award either party special, exemplary, consequential, punitive, incidental or indirect damages, or attorney's fees. The parties will share the costs of arbitration (including the arbitrator's fees, if any) in the proportion that the final award bears to the amount of the initial claim.

#### 9. GENERAL

If you have any questions regarding the product warranty or the connected equipment protection policy, please contact the SnapAV Customer Service Department at www.snapav.com/support. This warranty supersedes all previous warranties. This is the only warranty provided with the protector and any other implied or expressed warranties are nonexistent. This warranty may not be modified except in writing, signed by an officer of the SnapAV Corporation.

# **Contacting Technical Support**

Phone: (866) 838-5052

Email: Techsupport@snapav.com

